

MULTI-LAYERED IDENTITY VERIFICATION FOR USER-FRIENDLY DIGITAL ONBOARDING



Components of a streamlined onboarding process.

- A Government Issued Photo ID**
 - Captured on the user's device
- Document Verification**
 - Up to 70 technical checks
- Facial Matching**
 - 50-point facial biometric comparison
 - Passive liveness
- Address E-Verification**
 - Document cross-checks
 - Global verification through third party databases
- Comprehensive Customer Report**
 - Generated in real-time, providing detailed auditable evidence

You only get **one first impression.**

Make the right one with a **frictionless digital onboarding process.**



IT'S TIME ONBOARDING GOT SIMPLER:

HID'S 5CS WORK TOGETHER TO VERIFY IDENTITY:

All it takes for a customer to get started is a government-issued photo ID



Customers use their device of choice to **capture an image of themselves** to be checked against their ID

Customers simply fill out an **online form** providing their personal information, including name and address



After a short wait, customers who are **verified by the system** can get started as users

◀ **Confirm** the customer-provided document's authenticity using up to 70 technical checks

◀ **Capture** and verify 50-point facial biometrics passively

◀ **Curtail** fraud by employing passive liveness testing, ensuring the captured image is from a real, live person

◀ **Cross-check** the customer's name and address using multiple databases for enhanced accuracy

◀ **Comprehensive reports** with 93% of documents correctly categorized in real time allow verified customers to be welcomed quickly

Once a customer's identity has been verified and onboarding is completed,

THEIR STORY HAS JUST BEGUN.



HID's full-featured platform covers their next steps —including **provisioning, continuous authentication, and threat detection**— enabling a superior user experience at every stage of the digital consumer journey.

