

HID Professional Services™ Solutions for Government



ENSURE BEST PRACTICE IMPLEMENTATION OF CERTIFICATE-BASED CREDENTIAL ISSUANCE AND VERIFICATION FOR GOVERNMENT

- **Successful delivery** - HID Professional Services™ provides technical expertise and project management resources to assist in the planning and end-to-end implementation of your solution. Our consultants help you to identify technical complexities and risks up front, ensuring the best integration pathways to a successful on-time, on-budget deployment.
- **Enhanced customer experience** - You will receive personalized service from a dedicated HID Professional Services consultant who will work with you to both ensure best practice implementation and assist in training your team to effectively manage your new logical and/or converged access control solution.
- **Increased cost efficiency** - HID Professional Services will assist in helping to determine what is necessary for your initial implementation and what can be deployed later on, enabling you to allocate resources and budget efficiently.

HID Professional Services™ are sold and delivered through the HID Advantage Partner™ network, together with other Genuine HID® products and solutions.

Our goal is to deliver complete solutions that are fully operational and deployed according to best practices, on-schedule and on-budget.

The HID Professional Services™ team is committed to accelerating value and reducing your agency risks through the successful implementation of our Identity and Access Management products and solutions. HID Professional Services for Government provide high-value consultancy and deployment assistance that help government agencies meet information security and compliance requirements, from installation through in-depth certification training.

HID Professional Services offers a variety of service packages designed to help you deploy multi-layered security across your networks, applications, secure facilities, and other resources that comply with stringent government regulations while also ensuring a safe environment for employees and contractors. We help you identify and mitigate potential issues before implementation, while providing:

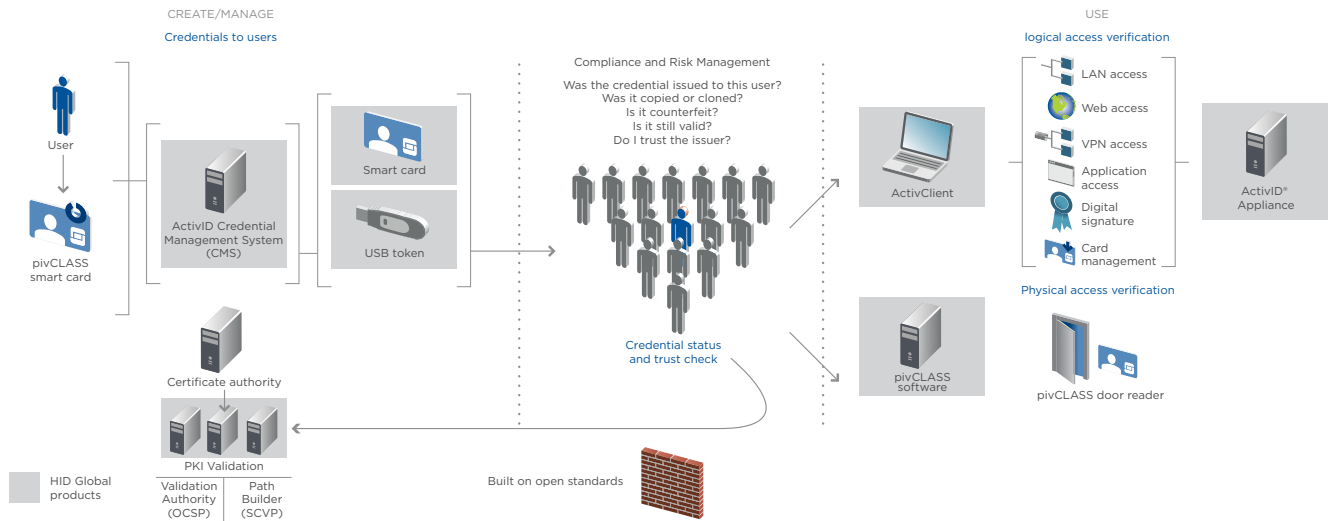
- Expertise in versatile, multi-factor authentication and credential management implementation to provide risk-appropriate access to high-value resources and communications
- Industry best practices for integrating strong authentication into your agency's access control architecture

- Installation and configuration assistance to fully align the HID Global solution with your security strategy, processes and internal systems
- Certification and custom helpdesk training to ensure secure, continuous operation
- Cross-interoperability checks

To guarantee success, HID Professional Services applies a proven approach, developed over two decades of experience in delivering security controls, strong authentication and credential management projects. Based on industry best practices such as Project Management Institute - Project Management Body of Knowledge (PMI® - PMBOK®) and Projects IN Controlled Environments (PRINCE2™), HID Professional Services Project Assurance methodology helps you meet the most complex deployment challenges, minimizing costly errors and ensuring that your investment is protected long into the future.

Our professional services are backed by industry-trained Certified Information Systems Security Professionals (CISSP) and project managers with the experience and expertise needed to deliver HID Global's solutions on-time and within budget.

Certificate-based Credential Issuance and Verification Overview



SPECIFICATIONS

<p style="text-align: center;">ActivID® Credential Management System (CMS) PS Package</p>	<p>Provides Professional Services assistance with the planning, design and successful deployment of ActivID® Credential Management System™ to enable government organizations to issue and manage authentication credentials on devices, such as cards, tokens and smartphones, for secure access to PCs, Windows® login, cloud applications, remote access, and government facilities. Includes:</p> <ul style="list-style-type: none"> ■ Consulting services, such as program management; definition of requirements; gap analysis and solution design documentation; acceptance test plan; and accreditation audit and accompanying documentation ■ Implementation services, including ActivClient® software and PIV-Class credential packaging and configuration assistance; integration assistance with chosen physical access control system and identity management solutions; on-site deployment; and project support ■ ActivID Credential Management System certification and helpdesk training
<p style="text-align: center;">ActivID® Authentication PS Package</p>	<p>Provides Professional Services assistance with the planning, design and successful implementation of the ActivID® Authentication Appliance® for government organizations to support custom authentication mechanisms and secure access to critical infrastructure to prevent breaches and achieve compliance with related policies, mandates and regulations. Includes:</p> <ul style="list-style-type: none"> ■ Consulting services, such as program management, planning, solution design, and project preparation to ensure the overall solution is delivered on time and according to customer's requirements ■ Implementation services, including on-site deployment assistance to ensure risk free implementation of the solution; delivery of custom installation & configuration documentation; knowledge transfer; acceptance test plan; and post deployment integration assistance and support ■ Third-party integration assistance ■ ActivID® Responder Appliance deployment for distributed PKI Certificate validation ■ ActivID Appliance certification and helpdesk training
<p style="text-align: center;">Partner Services Packages</p>	<p>Enable and certify partners to integrate, deploy and support HID Global technology, as well as deliver value-add professional services for the implementation, operation and on-going management of HID Identity and Access Management Solutions. Our partner services offer a variety of benefits to aid partners succeed with their professional services and/or technical integration engagements, including:</p> <ul style="list-style-type: none"> ■ Technical Assistance (SDK enablement, hardware and software starter packs, Professional Services tools and utilities, etc.) ■ Customer Engagement Assistance ■ Professional Services Training and Certification

A valid Statement of Work from HID Professional Services is required before placing an order for any of the packages above.



Certified Information
Systems Security Professional

CISSP is a registered mark of the International Information Systems Security Certification Consortium in the United States and other countries.



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