CUSTOMER SUCCESS STORIES



Ministry of Justice — Electronic Marriage Project



HOW HID' DELIVERED VALUE

- Marriage documentation became easier and more accurate
- Fully authentic marriage documentation
- HID proved, through its partner, that high technical support is provided to all important projects, and its one of the major reasons those projects are a success

Business Challenges

In 2019, the Ministry of Justice requested support in a project that they were preparing called "Electronic Marriage". The goal of the project was to:

- Modernize and ease the marriage registration from the traditional manual process
- Improve accuracy with fingerprint documentation

Marriage data and finalizing marriage contracts was difficult, as they were susceptible to manual data entry error, and provided the potential of introducing security vulnerabilities into the information.

Business Solution

The solution includes a hand-held fingerprint reader connected to a tablet and placed in a form fitting leather case. The DigitalPersona 4500 was chosen as the best fingerprint reader due to its small size, stability and reasonable price. Alyamtech's partnership with the Ministry of Justice provided the ability to expedite the capture of electronic marriage documentation. The Ministry of Justice embraced this program and held workshops to educate registrars on the benefits of this product and the simplicity of capturing fingerprint information and signatures the consenting parties, and automatically following up with a copy of the marriage certificate by email. Tutorial videos were recorded to help the registrars learn how to use and maintain this device from home.

The fingerprint devices became so popular and they were placed on Alymtech's website to increase their accessibility to all of the marriage registrars across the kingdom.

Business Impact

Accuracy, availability, accessibility and security of marriage documentation were all improved as part of the Electronic Marriage project. The Ministry of Justice now has full control of the entire process. For Alyamtech, this project provided proof of our ability to simplify complicated systems while improving security.

Alyamtech has become a trusted source that is known to provide quality systems that can be adapted to local requirements. The Electronic Marriage project has provided exposure of Alyamtech's capabilities and has led to similar projects that have helped commercial and government customers to improve their ability to identify customers and employees efficiently.

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